## GENERAL TERMS AND CONDITIONS CONNECT-INN AMSTERDAM

We wish you welcome in Connect-Inn Amsterdam and kindly request you to read below mentioned terms and conditions.

#### 1. General

M.H.S. Bosker owns Connect-Inn Amsterdam B&B, registered at Alpert van Metzhof 5, 1065 AP Amsterdam, hereinafter to be called 'Connect-Inn'. She may have herself replaced by a third party for the management.

- These Terms & Conditions are applicable to all users of Connect-Inn;
- By booking/reserving a stay in Connect-Inn these terms become applicable;
- A sample of these terms can be given on request to guests;
- Guests are to have an existing living/home address;
- The owner is not liable for any damage, loss or theft of guests' properties;
- In case of litigation, all (legal) costs are for account of the guest(s);
- All risks with relation to a stay in Connect-Inn are for account of the guest(s);
- Damages and missing of movable and immovable properties of the owner are to be reported immediately and compensated to the owner;
- Guests are to follow the instructions made by the owner;
- The owner is allowed to, in case of infringement upon these terms and improper behavior, refuse entrance to Connect-Inn, without further notice and reasons and without refund of accommodation costs;
- The owner's administration is determined in case of mutual disagreement between the guests unless he/she can prove the opposite;
- In the private rooms of the owner and her daughter are two cats;
- Guests of Connect-Inn should adhere to the following regulations.

#### 2. Reservation and confirmation

- The rental agreement can be done oral, by phone, in written or per E-mail;
- Upon receipt of your reservation request Connect-Inn sends a confirmation (if space is available). By doing so the reservation is final;
- The owner is allowed to request a down-payment for a reservation;
- For reservation confirmations we refer to these terms;
- No extra charges will be made in case of a reservation.

### 3. Payment

- The accommodation costs in Connect-Inn are to be paid Paypal or cash upon arrival. The owner may, in consultation with the user, differ of this condition;
- In case of non-payment invoices will be handed over and eventual discounts will expire;
- In case of longer stay, payments are to be made up front per month;
- Stay is possible from one single night up to a maximum of 92 (consecutive) nights;
- •The prices can be found on www.connect-innamsterdam.nl.

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#### 4. Cancellation

- If you are not able to fulfil the lease, you are to inform me as soon as possible;
- In case of cancellation, you are to pay the owner a compensation, which is as follows:
- 2 weeks or less before commencing date, 100% of the agreed price;
- More than 2 weeks before commencing date, no compensation has to be paid. The compensation will either be (partly) deducted from the down-payment in case of payment through PayPal, or is due to transfer on the following bank account number: NL77INGB0006631979 o.b.o. M.H.S. Bosker, Alpert van Metzhof 5, 1065 AP AMSTERDAM, contact@connect-innamsterdam.nl, 020-3882857 and 06-38326242.

## Force Majeure

Connect-Inn is not liable for failure to perform its obligations due to force majeure. Examples of Force majeure are war, riot, flood, acts of war, terrorism, fire, flood and / or government action(s). Connect-Inn is not obliged to pay any compensation.

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#### **5 HOUSE REGULATIONS**

## Departure and arrival

- Upon arrival, you will be asked to show your ID and, if applicable, fill out and sign the registration form;
- On the day of arrival you can use the room after 13.00 hours;
- On the day of departure your room has to be free at 11.00 hours:
- The above mentioned times may only differ after consultation with the owner;
- Restitution will not take place in case of earlier departure.

#### Breakfast

• Breakfast is not included.

### Your stay

- Noise, particularly between 22.00 and 10.00 hours and all Sunday, should be avoided;
- Audiovisual equipment should not be of any annoyance to others;
- Use of Connect-Inn by third parties is not allowed;
- Visitors without authorization from the administrator are not to stay without extra charge in Connect-Inn;
- The rooms, bathroom and other used spaces should be kept clean and tidy during stay and upon departure;
- Waste should be deposited to the dustbin(s);
- A fire extinguisher is available in the hallway. In case of fire immediately warn the owner;
- Immediately notify the administrator in case of presence of suspicious persons;
- Your pets are not allowed in Connect-Inn;
- Smoking and/or use of soft/hard-drugs is prohibited inside Connect-Inn. Smoking is allowed on the balcony;
- Bikes will be parked at the bike space in the street;
- The key of the room/apartment will be returned to the owner when you leave.

We wish you a pleasant stay in Connect-Inn Amsterdam